

RETURN FORM



COLLECTION

Return recipient

Ponsse Plc
Ponsseshop.com returns
Yrittäjätie 13
FI-74130 Iisalmi

Ponsseshop.com Customer Support

Tel. +358 020 768 800*

store@ponsse.com

Attach this form completed to the return package. If you do not have the option to print the form, you can write the *required information** on a paper. If you wish to exchange an item, please notify our customer support by email. **For returns outside Finland:** Please ship the return using the return portal via: glis-returns.com/#/m/ponsse.

Customer details *(required information*)*

Order number:

First and last name:

Street address, ZIP, city, country:

E-mail:

Items to be returned *(required information*)*

Item code

Return reason

Item code	Return reason

Return reasons

1 Item is too small - **2** Item is too big - **3** Item didn't meet expectations - **4** Price and value doesn't match **5** Wrong item - **6** Defective or damaged item - **7** Delivery time was too long

We only accept flawless new items for return or exchange. We do not accept used, washed or items with pet hair for return. If the item has been used or the original packaging has been damaged, the return will not be accepted. Entire return instructions: ponsseshop.com/en/returns